

via a secure, virtual mailbox. Each whistleblower receives a unique identification number which allows them to track the status of their report without having to reveal their identity.

Steps to Follow - OAWS

1. Open your browser
2. In the browser URL or address bar type "whistleblower.acc.gov.zm" without the double quotes and press the Enter key
3. The whistleblower reporting page will open and follow the instructions
4. If you encounter challenges, go to the ACC website and click on the 'Report Corruption' button. Click on 'Whistleblower', and follow instructions.
5. You can also scan the QR Code provided at the back of this brochure and it will direct you to the Whistleblower browser.
6. The system generates a confidential reference/tracking number that a whistleblower can use to login to interact with ACC and make follow ups on their reports or provide additional information.

ACC Contact Address

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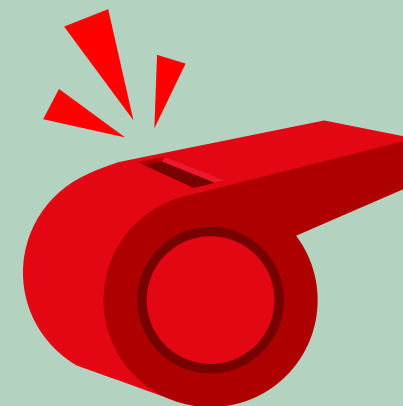
"A Corruption-Free Zambia Begins with Me"



**ANTI-CORRUPTION
COMMISSION
ZAMBIA**

Online Anonymous Whistleblower system (OAWS)

**"A new and secure anti-corruption
reporting system"**



About Whistleblowing

Whistleblowers play a critical role in uncovering and combating corruption and other unethical practices. They play a key role in ensuring that individuals and public institutions fulfil their obligation towards society. Through their courage and willingness to point out wrongdoing, whistleblowers help create a culture of transparency, fairness and accountability in business and government by reporting corrupt practices, maladministration, embezzlement, favouritism e.t.c.

What is Corruption

Corruption is widely understood to be the giving, receiving, offering or promising of gratification (bribe) in exchange for a favour; It is also understood to include the abuse of public office for private or personal gain; It encompasses the illegal acquisition of pecuniary resources/property beyond ones past and or present emoluments.

Manifestation of Corruption

The following are some of the manifestation of corruption that can be reported:

- Abuse of authority of office

- Bribery or Kickbacks
- Failure to follow rules or procedure e. g Tender procedure
- Failure to declare interest
- Possession of unexplained property

Online Anonymous Whistleblowing System (OAWS)

The Anti-Corruption Commission Zambia (ACC) is introducing a new whistleblower system which will enable citizens and employees to report corruption anonymously and securely.

Advantages of OAWS

The OAWS offers several key advantages over traditional systems.

- **Anonymity:** Whistleblowers can be assured that their identity will remain protected, increasing the likelihood that individuals who would otherwise remain silent for fear of retaliation will report corruption.
- **High security:** By using end-to-end encryption, ACC ensures that reports remain confidential and can only be viewed by authorised persons. The authorised person will not be able to identify the whistleblower.

- **User friendliness:** The platform is designed to easily to navigate and use without the need for extensive technical knowledge towering the barriers for potential whistleblowers.

- **Global reach:** As a web-based tool, the system can be used 24/7 from anywhere in the world.

- **Feedback and support:** The ACC can provide feedback and further support to whistleblowers through the system, contributing to increased participation and ongoing dialogue.

- **Anonymous tips and leads:** Whistleblowers will not only submit reports, but also provide additional information or respond to follow-up questions, which improves the quality and accuracy of investigations.

To further secure the system, absolute anonymity is guaranteed; IP addresses are not stored to ensure the confidentiality of every report. Communication between whistleblowers and the ACC takes place